

Paul C. Puzzo President/CEO



What we do is as diverse as who we are.


Cambridge Credit Counseling Corporation
Debt Management Specialists
67 Hunt Street
Agawam, MA 01001

March 25, 2003

Dear Sir or Madam:

I am writing to express my appreciation for the wonderful seminar that was conducted by Chuck Lombardo and Tom Fox. I originally contacted your company and spoke with credit counselor Andrew, who referred me to Guy Swiatlowski. I explained to Mr. Swiatlowski that I was a Case Manager at Bristol Alternative Incarceration Center (AIC) a non-profit organization through Community Renewal Team in Connecticut and was looking for a seminar that would be appropriate for my clientele. Mr. Swiatlowski asked many questions regarding the needs of clients and was eager to find a forum that would be appropriate for them. After speaking with him several times, a date was set for your company to come out and hold a seminar. We had the pleasure of meeting Chuck Lombardo and Tom Fox. They came out fully equipped to handle any situation. I was very impressed with the professional level of courtesy that they afforded my clients. A lot of information was given that night and was certainly appreciated. The two of them were able to handle any questions that were given and did so in a professional manner.

Since this occasion I have referred them to other AIC's in our company. I would like to applaud you on having four outstanding employees. I look forward to having the pleasure of their expertise and knowledge in the future.

Sincerely,

Trudy Morris, Case Manager
Bristol Alternative Incarceration Center

COMMUNITY RENEWAL TEAM / BRISTOL AIC. 395 North Main Street, Bristol, Connecticut 06010-4980
TEL (860) 583-6214 FAX (860) 582-7724